

Citizens Online

We aim to ensure that no one is left behind in the digital world we now live in

We work with:

Organisations – Embed digital inclusion into transformation programmes. Make recommendations to improve local digital inclusion provision

Individuals – Support from digital champions, devices & data. UK Freephone digital skills helpline 0808 196 5883

How will you deal with requests?

https://airtable.com/shrgs7CCu7DVQivIF

Digital Brighton & Hove Referral Form

Digital Brighton & Hove can offer 1 to 1 support for people who want to improve their digital skills and we have a limited number of tablets that we loan out to vulnerable people needing to get online.

This form is for referrals for these services only, If you want to contact the team about something else please email us at:

DigitalBH@citizensonline.org.uk

Thanks!

The Digital Brighton & Hove team

Full name *

(of the person being referred)

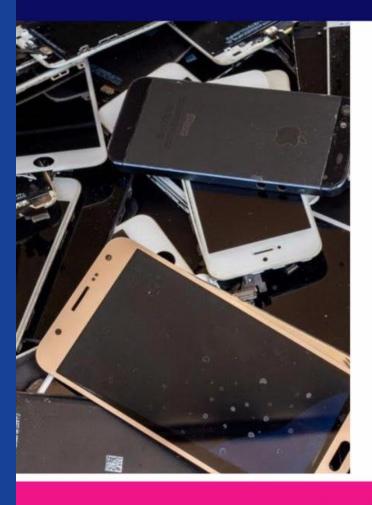
Personal Phone number

(of the person being referred)

Where will the tablets come from?

10.5 Tonnes of e-waste saved from landfill





Some stats from our pop-up events so far...

- 7 events across Brighton & Hove and City of London
- Over 5300 items donated
- Over 800 residents served
- 700 laptops donated
- Over 1000 mobile phones donated

Thanks for your generosity!

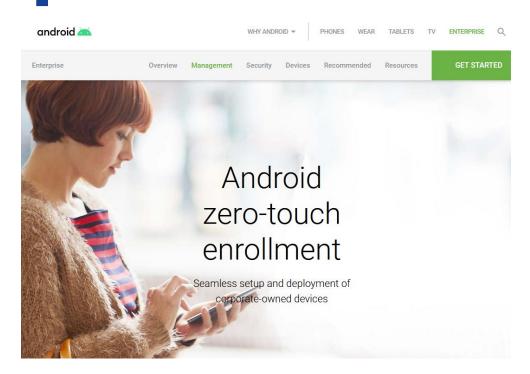


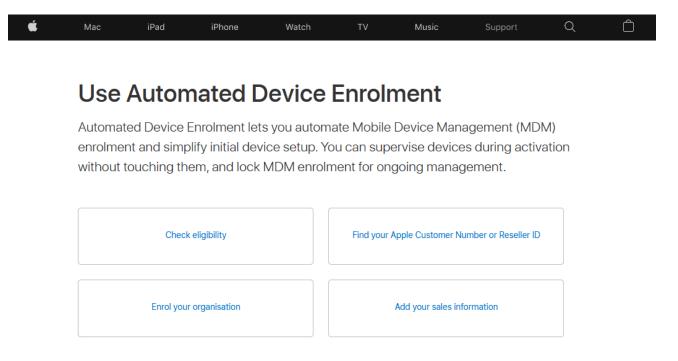


AbilityNet: My Computer My Way: mcmw.abilitynet.org.uk



Tablet set up: Allow 1 hour per device. Auto enrollment





android.com/intl/en_hk/enterprise/management/zero-touch support.apple.com/en-gb/HT204142



Connectivity

- 1. Monthly rolling data package negotiated with provider
- 2. People buy their own data: PAYG/Broadband
- 3. Device has limited amount

PROVIDER (network it uses)	COST (1)	CONTRACT LENGTH	DATA	MINS	TEXTS
<u>Lebara*</u> (Vodafone)	£3.99/mth	One month	500MB	200	Unitd
Lebara* (Vodafone) MSE Blagged, via our link Top pick	£5/mth	One month	2GB	Unitd	Unitd
Talkmobile* (Vodafone's no- frills provider) MSE Blagged	£5.95/mth	12 months	3GB	Unitd	Unitd
Virgin Mobile* (EE)	£6/mth	12 months	3GB	Unitd	Unitd
Vodafone Basics* (UK only, no roaming)	£6/mth	12 months	2GB	Unitd	Unitd

PAYG Sims: moneysavingexpert.com/mobiles/cheap-sim-only-contracts

BT Basic + Broadband: btplc.com/inclusion/ProductsAndServices/BTBasic

Free Public WiFi: www.wifimap.io



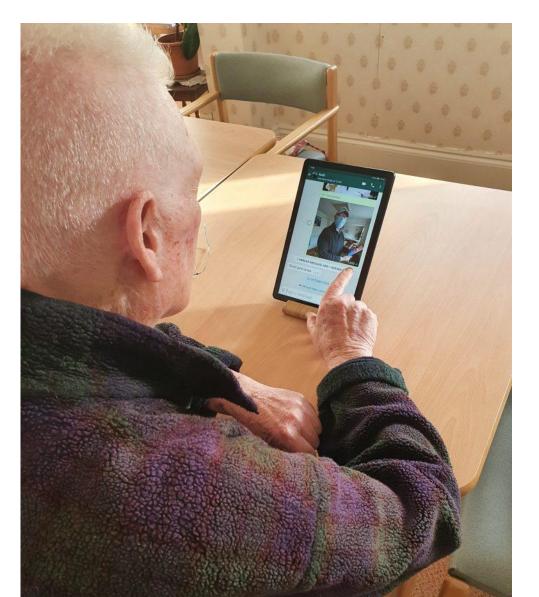
Exit plan

What happens next?

What happens to the device?



Share stories!



"The Digital Champion has been wonderful and having the tablet has been absolutely invaluable.

It has changed my life!"

Derek's story youtu.be/9DgXR2ibdMM



Checklist

- ✓ Resource who owns this work?
- ✓ Referrals
- ✓ Device set up easy read instructions
- ✓ Loan agreement
- ✓ Skills support
- ✓ Exit plan
- ✓ Monitoring and Evaluation
- Case studies





Resources

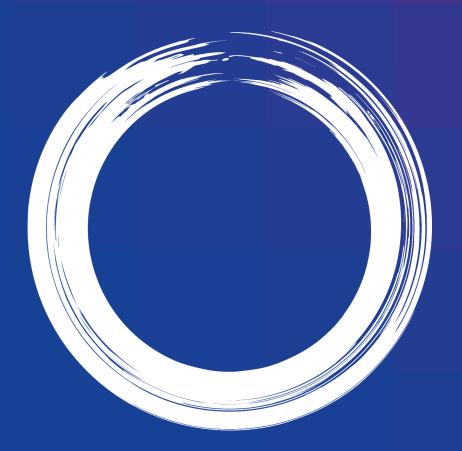
www.rebootproject.uk

https://www.onedigitaluk.com/

https://www.gov.uk/government/publications/essential-digital-skills-framework



Thank you!



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