

Current picture

Remote
support

Digital Skills
more important
than ever

Definitions of
covid-safe

Learning in
different ways

Some people
more digitally
isolated



Remote support was borne out of necessity but has worked



In person support is still key for some learners



Flexibility and advantages of both

Why Blended support?

Access to devices and data

Safeguarding and confidentiality

Confidence of Champions

Many potential delivery models

Capacity

Uptake and attendance

Challenges

✓ Training which covers blended models

👥 Support for DCs across the model

📺 Content across the model

🎯 Clarity on your model

⚙️ Using what is already working

🧪 Experimenting

Solutions

What now?

Experimenting

Areas of
Strength

Areas to
develop

Resources

Learners

Champions