



# Cumbria Digital Inclusion Network

Minutes from the meeting 5<sup>th</sup> March 2025

[Sarah.jewell@digitalunite.com](mailto:Sarah.jewell@digitalunite.com)

[www.digitalunite.com](http://www.digitalunite.com)

## Brief overview of issues covered

Firstly, thank you to everyone who attended this Network meeting 😊

It was great to welcome Gary Mayall from Westmorland & Furness Council to this meeting.

We heard from Val & Angela about their request for help to get Digital Champions supporting community members with the use of the NHS App. Iona from Capgemini joined us to promote the FREE online webinar sessions they can run for our Community Groups, and we discussed some up and coming Digital events.

The following topics were covered with short presentations which you can watch from the webpage.

### Speakers:

<b>Val Ayre &amp; Angela Gorse</b> , Public Health & PCN	-	<b>NHS App support</b>
<b>Iona Chamberlain-Clark</b> , Capgemini	-	<b>Free Digital Webinars</b>
<b>Sarah Jewell</b> , <a href="#">Let's Get Digital West Cumbria</a>	-	<b>Digital Fair/Events coming soon</b>

## Links & further information:

<b>NHS App information support</b>	-	<a href="#">watch the presentation</a>
<a href="mailto:Val.Ayre@cumbria.gov.uk">Val.Ayre@cumbria.gov.uk</a> & <a href="mailto:angela.gorse1@nhs.net">angela.gorse1@nhs.net</a>		
<b>Free Digital Webinars</b>	-	<a href="#">watch the presentation</a>
		<a href="#">link to webinar choices and enquiry form</a>
<b>Digital Fairs</b>	-	<a href="#">watch the presentation</a>
<a href="mailto:laura.rutter@cumbriacvs.org.uk">laura.rutter@cumbriacvs.org.uk</a>		Digital Fair, 30 April 2025

## AOB:

**Connectivity black spots around Cumbria** – Pat Maskall (AbilityNet) raised a black spot of internet connection with a vulnerable client of hers. Catherine Weldon (Connecting Cumbria) discussed this and will follow up. [See clip](#).

**Landline PTSN Switchover** – It was identified we should run a specific session on this in a future Network meeting, there is confusion over deadlines and what people are expected to do. [See clip](#)

**Lakes College, Digital Champions** – The Adult Education team at Lakes College are the latest organisation to embrace the Digital Champion Scheme through 'Let's Get Digital, West Cumbria'

and plan to first train some staff members and then open it up to adult students. The ambition is that upskilling adult students as Digital Champions will provide some capacity for Champions to support at events/activities across the community. [See clip](#)

**Next meeting** – June – Sarah to send out next meeting appointment

## **Attendees:**

Sarah Jewell, Digital Unite – Let's Get Digital West Cumbria

Pat Maskell, AbilityNet Cumbria

Liz Nichol, Cumberland Council – CDO for South Cumberland (Frizzington to Millom)

Helen Hay, Cumberland Council – Libraries

Emma Baughan, Cumberland Council – Social Prescribing Team

Joe Cosby – Cumbria Community Foundation

Gary Mayall, Westmorland & Furness Council

Val Ayre, Public Health Team

Angela Gorse, Maryport Health Service

Emma Bragg, Oval Centre, Riverside Housing

Catherine Weldon, Connecting Cumbria

Lesley Robinson, Chambre of Commerce

Emma Fisher, Citizens Advice Allerdale

Jon Brooke, Capgemini, Funder of 'Let's Get Digital, West Cumbria'

Sally Caughey, Capgemini, Head of Digital Inclusion

Iona Chamberlain-Clark, Capgemini, UK Digital Inclusion Project Coordinator