



Digital Unite

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www.digitalunite.com

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Let's keep on Digitally Uniting!

Renew your membership of the Digital Champions
Network and help people access digital services and
thrive in the digital world



25+

CPD accredited, bite-sized e-learning courses

98%

Of Champions would recommend our courses to others

From £3.75

Per month per user for access to the Network.
Project Managers get access for free.

Why renew your membership?

- Continued access to training and resources for your Champions, including regular new content.
- Comprehensive support and tools for Project Managers
- Wrap around support from the Digital Unite team including meet-ups, newsletters and email support
- The opportunity to review and change your package size depending on the number of users you want




What's new on the DCN?

We are always developing our learning offering. We have recently introduced:

- Regular new and updated courses, like “How to help others find affordable internet” and “Understanding accessibility needs”.
- Skills Boosts – carefully selected resources around a topic to help Champions grown in their role.
- The ability to have younger Champions (under 18s) on the Network with a designated learning pathway and adjusted functionality.
- Resources to support learners with the Digital Switchover
- And much more!






Free course (15 mins)

An Introduction to unconscious bias (Microsoft)

View →


A short course to introduce you to the concept of unconscious bias, this is the first module in Microsoft's Unconscious Bias course.



BBC Podcast (35 mins)

The everyday effects of unconscious bias


View →



Video (8 mins)

The nine cognitive biases (Mind Known)

View →




Challenging ageism

A guide to talking about ageing and older age

Practical guide

Challenging ageism

View →



Unconscious Bias

Workbook

Addressing unconscious bias

View →

Renewal costings

Membership size	Users	Total cost for first year of membership (excluding VAT)	Renewal cost (excluding VAT)
X-small	10	£1200	£1080
Small	25	£2000	£1800
Medium	50	£3000	£2700
Large	75	£4000	£3600
X-large	100	£5000	£4500

10% discount

When you renew

Adding users

Available during your membership year in bundles of 5 @ £75 +VAT each. Or you can upsize your package size.

Retiring users

If you have users who are no longer active, when you renew, we can retire them. This frees up spaces for new Champions. Or if you wish to, you can downsize your project.

Customising the Network

We've won awards for how we adapt our eLearning platform to our clients' needs. These are some standards. If there's something else you'd like, just ask.

Create tiered programmes

You can have sub-projects sitting under a top level programme and assign Champions and Project Managers to different sub-projects.

More and a [video demo](#)

Cost: £1,500

Tailor the data your Champions collect

You can add more questions to the Champion Record. For example, to get data on location or type of support activities. [Details and demo.](#)

Cost: £500

Customise Learning

Pick and choose which courses go on the homepage as recommended learning. [video demo](#)

Cost: £500

Design an induction journey with mandatory activities or courses.

[Details & demo](#)

Cost: £2,00

Add documents

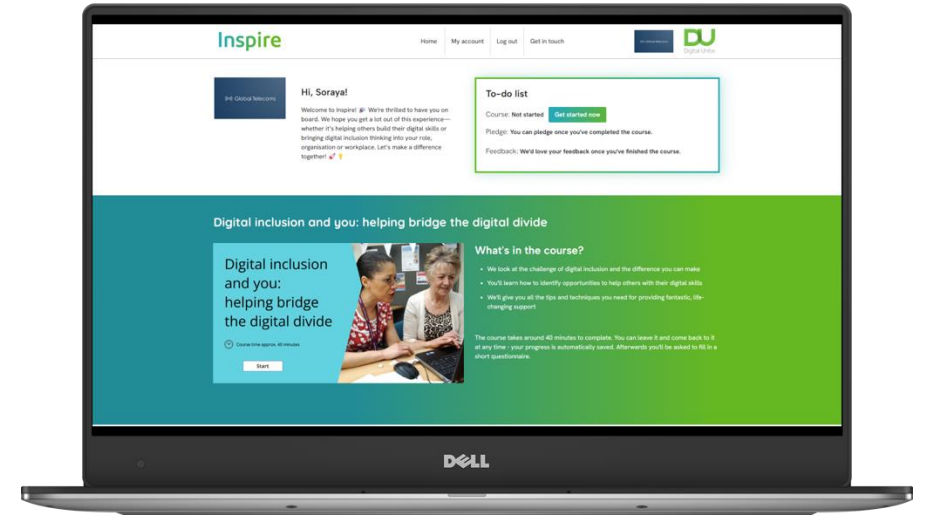
Create a resource area with project documentation (like volunteer handbooks, project policies or expenses forms). **Cost: £1,000**

Inspire for DCN members

As more areas of our lives become digital, it's crucial *everyone* in an organisation understands what digital exclusion is and why it matters, not just people in digital-literacy roles. That's where **Inspire** comes in..

- A single session training course that raises awareness of digital inclusion and encourages staff and volunteers to bridge the digital divide.
- With the same high quality learning and support, resources to run and inbuilt tools to monitor and evidence impact that you'd expect
- Cost effective and suitable to organisations in all sectors.

We work with lots of organisations who combine Inspire with and the DCN in their organisations. There are [lots more details](#) here, or just ask.



In planning for digital inclusion from the start of something rather than firefighting afterwards, we can ensure that it's included in budgets and that we have the best people in place for delivery.

We're not missing opportunities or wasting resources which is what happens when digital inclusion is an afterthought.

Jess Flack, Digital Inclusion Lead Officer, Essex County Council



Remember what we offer?



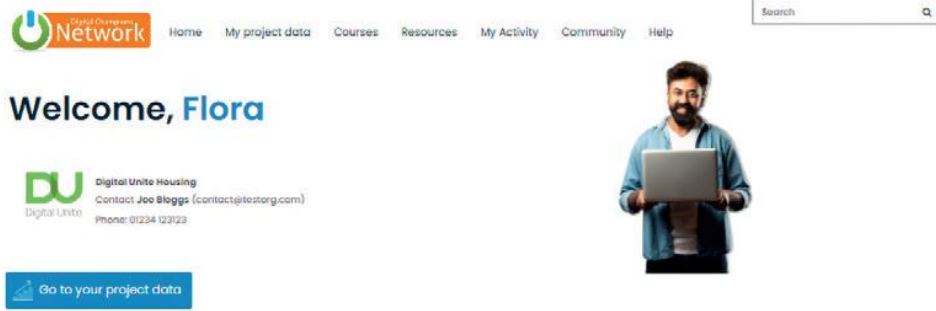
Award-winning training

Just a reminder of what is available for your Champions...

- 25+ CPD accredited, bite-sized e-learning courses, accessible at any time on any device. Backed up by hundreds of curated resources, tech guides, session plans and training tips
- Certificates, badging and Records of Achievement for Champions to use to celebrate their learning
- Champion Record to log activity about learners helped
- Backed up by with newsletters, forums, regular online meet-ups and drop-ins and a community of other Digital Champions sharing challenges and best practice.

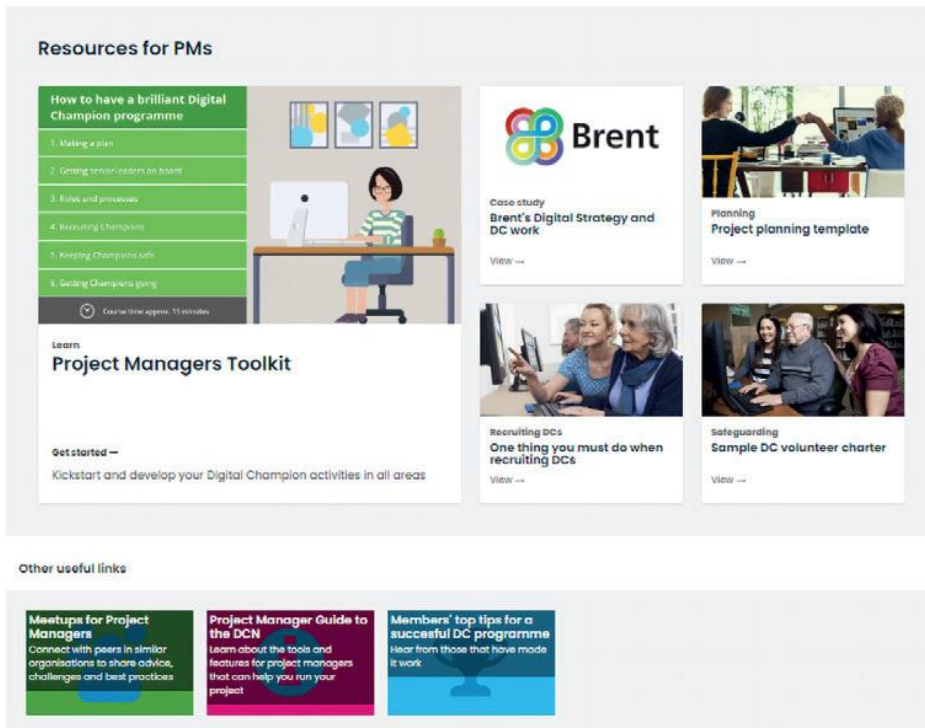


The screenshot shows the Digital Champions Network website. At the top, there's a navigation bar with links: Home, Courses, Resources, My Activity, Community, and Help. A search bar is on the right. Below the navigation bar, a greeting says "Hello Edward". To the right of the greeting is a profile picture of a woman wearing a hijab and glasses, holding a smartphone. Below the greeting, there's a section for "NHS" with contact information for Marie Curie. In the center, there are two circular progress indicators: one showing "9 Courses Completed" and another showing "11 Badges Earned". Below these, a section titled "Your courses" lists recommended courses with images and titles: "Helping others remotely", "Supporting someone to manage their health online", "Finding the best online health and NHS resources", and "Helping someone with limited English to manage their health online". At the bottom, there's a section titled "Resources for you" featuring a large image of a white telephone and a red smartphone, and several smaller cards for "New guide for Digital Champions", "Meet up! Webinars and meetings for Digital Champions", "New course Finding the best online health and NHS resources", "News from Digital Unite", "What's happening in 2024! The latest Digital Champion", and "Your Digital Champion role Your activity and achievements".



Support for project managers

As well as access to data about your Champions, there are loads of resources here for YOU, to support you with running a successful Digital Champion programme. We've highlighted just a few of them below but you can find all of our courses and resources via the menu at the top of the page.



The DCN for Project Managers

You have access to all the Champion courses as well as...

- A CPD accredited course on running a successful Champion programme
- A toolkit with planning outlines for every stage and useful templates for things like recruitment posters.
- An easy-to-use dashboard to monitor Champions' progress.
- Powerful reporting tools which allow for filtering, saving and exporting.



“Establishing a strong partnership with a trusted delivery partner like Digital Unite, who is willing to go that extra mile to help meet our high quality standards and meet the needs of our highly valued volunteers, has been a key factor in creating our successful Digital Champion programme, which has now been running for 10 years!”

Stephanie Noyce
Head of Money and Digital, Clarion Futures

How we support you

Promoting digital inclusion and engaging staff and volunteers can feel lonely, particularly in busy organisations where it (often) isn't anyone else's priority! Using a wealth of experience we support with:

- A dedicated membership manager to support you throughout your journey.
- Newsletters, meet-ups and a community of best practice, sharing challenges and ideas.
- Expertise to fill any knowledge gaps and a wealth of helpful connections.
- Curiosity and an enthusiasm to find solutions and help you grow and evolve your Digital Champion project.

Why work with us?

- We're recognised leaders and innovators in digital inclusion. We've been working in it for more than 25 years and won personal and professional awards.
- We've worked with hundreds of organisations across the private, public and third sector.
- Our members range from major financial institutions and global tech consultants to local authorities and small charities.
- We're creative, agile and passionate. We're great in partnerships, fitting round big organisations, filling gaps and complementing strengths.
- We love what we do; we'll always go the extra mile.



Digital Unite's professionalism, enthusiasm and creativity have been key to making this project the success that it is.

Lynn Smith, Programme Lead, NHS England



The customer care, knowledge and diligence shown by Digital Unite's staff is brilliant. I would like to thank all involved who are always pleased to help or provide support.

Marc Davies, Digital Communities Wales



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Find out more

... about [Digital Unite](#)

... about [the DCN](#) and where it can take you

... about [our prices](#)

Got a question? Send us [an email](#).

