Digital Champion Induction

The Digital Champion Role and how to get the best from the Digital Champions Network

Insert your logo here

Introductions

Your session leader today is....

What interested you about becoming a Digital Champion?

Aims of this session

Explore what being a Digital Champion means to you

Get registered on the Digital Champion Network

Showing you how to access your learning and support

Getting information and ideas to use with your learners

Help you understand how you will find and support learners
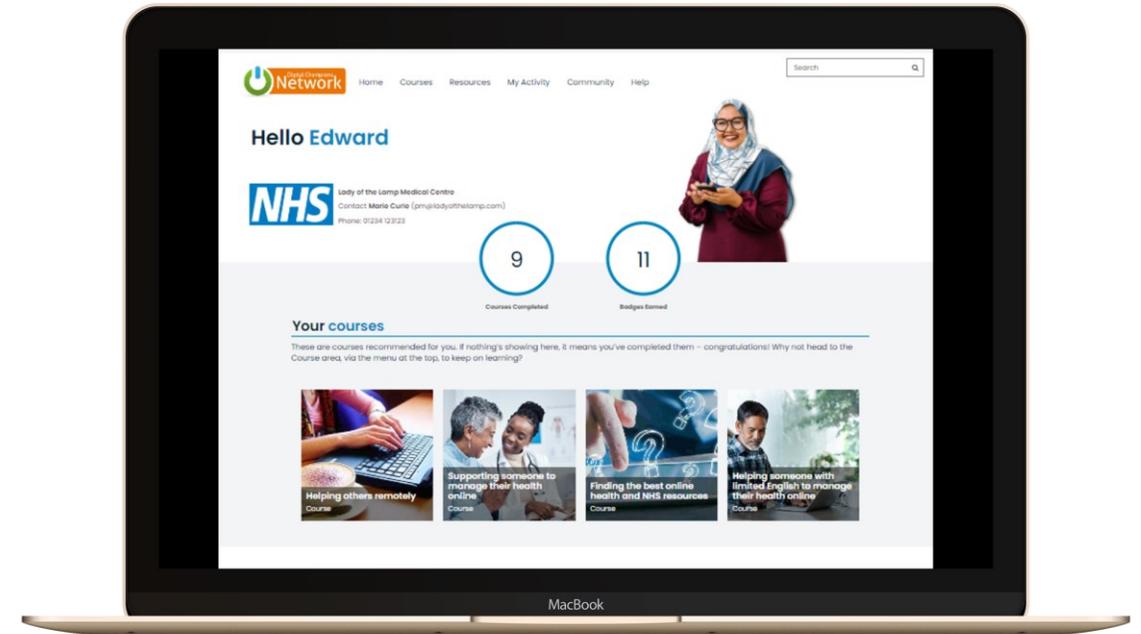
Digital Champions Network

Activity 1

1. On a piece of paper, list tasks and activities that you do on/using the internet on a regular basis.

2. Discuss what's on your list, and how you would go about doing them if you didn't have the internet.

The Digital Champions Network

Important features:

- Online learning so you can become a confident Digital Champion. Certified by CPD service and Digital Badge and certificate for courses completed.

- Hundreds of resources to support you and your learners and a Community Forum to chat with other Champions!

- Record who you've helped and earn Digital Badges!

Registering on the Digital Champions Network

1

Go to
www.digitalchampionsnetwork.com/login/signup

2

When asked for a registration code enter the code xxxxxxxxx

3

An email will be sent to you to confirm your registration- This may take up to 15 minutes to arrive

What can you find on the DCN?

Home (Dashboard)

Your Courses These are your recommended courses

Resources for you

Note: All courses and resources can also be accessed from the top menu

What's Happening

To keep up-to-date with news and events

My Activity

Make a record of who you've helped and access your badges and certificates

Help

Help with using the Network

Video introduction to DCN
https://vimeo.com/manage/videos/833337715
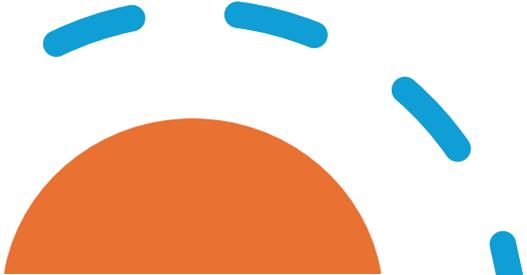
Your first course

- In your own time have a go at a course.

- Choose one from your dashboard or go to *Courses* from the top menu and choose one that interested you.

- When you have finished a course, you will be returned to the course page so you can look at the course notes and other resources.
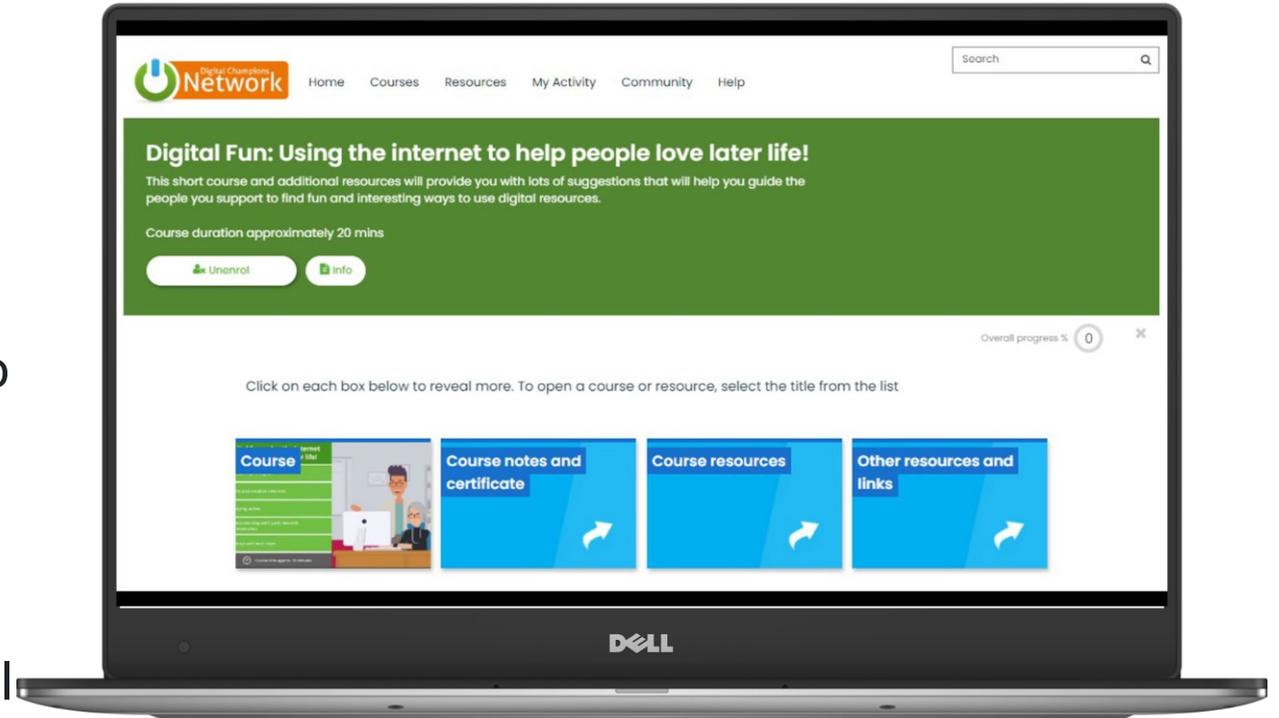
Who will you be helping?

Getting to know your learner/s

Types of questions

Make your questions:
- Open
- Humorous
- Welcoming

Don't assume

Ask about:
- Experiences
- Interests
- Fears

Hobbies & interests

What are their hobbies and interests? Getting to know these will help you think about what they can do online.

Their starting point

What are their:
- Past experiences?
- Equipment?
- Expectations?

Activity 2

1. Imagine you meet a time traveller who has come from 1975. They have no idea what the internet is.

2. In groups, take it in turns to describe these words using only words/terms that would have been around in 1975.

- Internet

- Download

- Website

- App

What challenges might your learner face to getting online?

No internet connection and/or device

English not their first language

Concerns about online safety

Accessibility issues
e.g. Poor visibility or hearing

Don't know how to use their devices

Past bad experiences

What might new learners want to start with?

Some ideas of what they can do online

A particular task around a hobby or interest

Staying safe online

How to use or buy their first device

Useful things to have up your sleeve

You don't know the answer?
Be honest about this and say you don't know the answer (more relatable), but we will solve the problem together.

They have no questions?
Ask them to search Google for something that interests them

Internet fails?
Start & Shut down the device/computer – identify icons, opening programmes, min/max windows etc

Subject specific resources

1. Social Media
- https://www.digitalchampionsnetwork.com/course/view.php?id=78
- https://www.digitalchampionsnetwork.com/course/view.php?id=75

2. Health and Wellbeing
- https://www.digitalunite.com/health-and-fitness/using-nhs-app-and-nhs-websites-manage-your-health-online
- https://www.digitalchampionsnetwork.com/course/view.php?id=42

3. Entertainment & Hobbies
- https://www.digitalchampionsnetwork.com/course/view.php?id=77
- https://www.digitalunite.com/music-audio/radio-audiobooks-podcasts/what-podcast

4. Saving money online
- https://www.digitalchampionsnetwork.com/course/view.php?id=80
- https://www.moneysavingexpert.com   - external
- https://www.digitalunite.com/government-services-shopping-banking/online-shopping/how-find-online-bargains

5. Making devices accessible
- https://www.digitalchampionsnetwork.com/course/view.php?id=79

Summary

Today we have covered:

✓ Exploring what being a Digital Champion means.

✓ Setting you up on the Digital Champions Network.

✓ Showing you where you can get your learning and support.

✓ Getting information and ideas to use with learners.

✓ Chatted about how you will find and support learners.