

Digital Unite Accessibility Statement

Digital Unite is committed to providing digital services that can be used by as many people as possible, regardless of technology, ability or access needs.

We aim to ensure that our platforms, content and services are accessible, usable and inclusive. While we meet many current standards and guidelines, we recognise that accessibility is an ongoing process and that not every aspect of our services will be fully accessible at all times.

This statement explains the accessibility of our key digital services, the standards we aim to meet, and the steps we are taking to improve.

Our digital services

This statement applies to the following Digital Unite services:

- The Digital Champions Network
- Inspire
- Our corporate website

Each of these platforms has been developed or configured with accessibility in mind, although they use a mix of third-party and in-house technologies.

Our approach to accessibility

We aim to follow recognised accessibility best practices and work towards the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard across our platforms, content and services.

Accessibility is considered throughout our design, development and content processes. We aim to:

- Design interfaces that are clear, consistent and easy to navigate

- Use language that is as simple and accessible as possible
- Ensure compatibility with assistive technologies
- Consider accessibility when creating new content and features
- We also recognise that accessibility is not a one-off task. We continuously review and improve our services based on:
 - User feedback and support queries
 - Platform updates and improvements from third-party providers
 - Internal reviews and testing
 - Evolving accessibility standards and guidance
 - Meeting accessibility standards

Digital Champions Network

The Digital Champions Network (updated in 2022) is built with Learning Pool using their Learning Management System (LMS).

We rely in part on the accessibility features of the Learning Pool platform. For more detailed information on system-level compliance, please refer to Learning Pool's Accessibility Statement.

Inspire and our corporate website

Our in-house platforms, including Inspire and our website, are developed with accessibility best practices in mind.

Across our services, we aim to:

- Use sufficient colour contrast between text and backgrounds
- Provide alternative text for images
- Use clear and descriptive link text
- Ensure interactive elements are large, clearly identifiable and easy to use

- Support screen readers and other assistive technologies
- Enable keyboard-only navigation
- Allow zooming without loss of functionality
- Avoid interactions that rely solely on hovering
- Structure pages logically using appropriate HTML elements

Our services are designed to work across a wide range of browsers, devices and screen sizes, including mobile and tablet.

Our content and courses

Our learning content includes interactive elements such as quizzes, image hotspots and other activities designed to support engagement and learning.

These are created using Articulate Storyline 360.

A summary of its accessibility performance can be found here:

<https://articulate.com/support/article/Storyline-360-Accessibility-Conformance-Report-VPAT>

We recognise that some interactive elements may not be fully accessible to all users. To support accessibility:

- We provide accessible course notes for all courses
- These notes summarise course content in a clear, non-interactive format
- They can be used with screen readers and other assistive technologies

Articulate continues to improve accessibility within Storyline 360, and we review and update our content as improvements become available.

Accessibility limitations

While we aim to make all our services accessible, there are some known limitations:

- Some older or legacy content may not fully meet current accessibility standards
- Certain interactive learning elements may not be fully accessible

- Some third-party tools and platforms may limit the level of accessibility we can achieve
- Our services are not specifically designed for all types of learning disability, although we aim to use clear and simple language wherever possible

We are aware of these limitations and are working to improve them over time.

Continuous improvement

Improving accessibility is an ongoing priority for Digital Unite. We are actively working to:

- Improve the accessibility of new and existing content
- Embed accessibility considerations into design and development processes
- Review and update our platforms as technology evolves
- Work with third-party providers to improve accessibility where possible
- Incorporate feedback from users to identify and address issues

Feedback and contact

We welcome feedback on the accessibility of our services.

If you experience any accessibility issues, or if you need content in a different format, please get in touch. We will do our best to provide support and make reasonable adjustments where possible.

Review of this statement

This statement is reviewed regularly and updated to reflect changes to our services, technology and accessibility practices.

Contact us

If you have any questions, please get in touch: du@digitalunite.com